

Maintenance Feedback Survey

How long have you lived at this community?

1 2 3 4 5

Less than 1 Year

5-7 Years

10+ Years

How many times have you submitted a maintenance request?

1 2 3 4 5

Never

4-6 Times

10+ Times

What's the highest level maintenance issue you've experienced?

1 2 3 4 5

Not Urgent

Semi-Urgent

Very Urgent

How quick is the maintenance team at servicing your requests?

1 2 3 4 5

Slow (Weeks)

Average (A Week)

Same/Next Day

How easy it to submit maintenance requests?

1 2 3 4 5

Hard

Medium

Easy

How professional are the maintenance team members?

1 2 3 4 5

Unprofessional

Semi-Professional

Very Professional

Additional Comments/Suggestions?