

# TEAM FEEDBACK SURVEY

**How long have you lived at this community?**

1                      2                      3                      4                      5

**Less than 1 Year**

**5-7 Years**

**10+ Years**

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**How often do you contact the leasing team?**

1                      2                      3                      4                      5

**Never**

**Occasionally**

**Frequently**

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**How helpful is your leasing team when answering questions?**

1                      2                      3                      4                      5

**Not Helpful**

**Semi-Helpful**

**Very Helpful**

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**How professional is your leasing team when receiving feedback about your experience?**

1                      2                      3                      4                      5

**Unprofessional**

**Semi-Professional**

**Professional**

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**How many maintenance requests have you had to submit while living here?**

1                      2                      3                      4                      5

**None**

**4-6**

**10+**

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**How professional were the maintenance team members while servicing your requests?**

1                      2                      3                      4                      5

**Unprofessional**

**Semi-Professional**

**Professional**

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**Additional Comments/Suggestions?**