








Our Maintenance Team 580-574-5022

Residents of First Pacific Group Apartments can call 24 hours a day—7 days a week, to report a maintenance emergency.



What is a Maintenance Emergency?

-  **Excess Water Overflow:** Leaks from the toilet, water heater, or any other source that floods the apartment, saturates the carpet, which may cause structural or property damage or the water flow cannot be stopped.
-  **Water Heater Leak:** If there is any water leaking from the water heater, please call ASAP.
-  **Sewer Line Leak:** Any issue having to do with the sewer lines, leaks, breaks, back-ups, or any damage.
-  **Fires:** Stop using anything that is causing a spark immediately. In case of a fire emergency, call 911 and notify the fire department.
-  **Electrical Problems:** If there are any major electrical problems or power outages, contact PSO at 888-216-3523. Call afterward if PSO has confirmed no issues in the area.
-  **Broken Windows:** Whether in your apartment or your neighbors' apartment, call immediately so the apartment can be secured and others will not be injured by debris.
-  **Doors & Locks:** If safety and security are at risk due to door or lock issues, let us know.

WHEN REPORTING AN ISSUE, PLEASE BE SPECIFIC WITH WHAT THE ISSUE IS:

Call 580-574-5022 and provide these details:

Apartment Community > Apartment # > Name > Phone # > Emergency Detail

Submit Service Requests Online 24/7
Sheridan-Square.com